

# POLYCOM® VVX® 410 BUSINESS MEDIA PHONE

A COLOR MID-RANGE BUSINESS MEDIA PHONE  
FOR TODAY'S OFFICE WORKERS AND CALL ATTENDANTS  
DELIVERING CRYSTAL CLEAR COMMUNICATIONS

## BENEFITS

- The VVX 410 optimizes the bandwidth consumption on your gigabit network for improved performance
- Provides 12 line appearances for users that prefer to have a “key system like” phone with buttons as opposed to a touch screen
- Improve productivity for office staff and knowledge workers via an intuitive larger, color display and easy to use line appearances
- Make more efficient and productive calls with the unparalleled voice clarity of Polycom® HD Voice™



The Polycom® VVX® 410 is an expandable color business media phone that delivers crystal clear communications enhanced collaboration and personal productivity.

## SIMPLICITY AND EASE-OF-USE

The VVX 410 phone brings high-quality, cost effective solution to front line staff handling moderate volume of calls through advanced UC telephony features. The intuitive color user interface of the VVX 410 makes navigation easy and requires minimal training.

## UNSURPASSED VOICE QUALITY AND CLARITY

The VVX 410 delivers breakthrough Polycom® HD Voice™ quality for life-like conversations while minimizing fatigue, making calls more efficient and productive.

## BEST-IN-CLASS DEPLOYMENT AND ADMINISTRATION

The VVX 410 phone is easy to deploy and simple to manage. Using an enterprise-grade, web-based, configuration method allows administrators to easily provision and maintain even a small number of phones throughout the entire organization.

## CUSTOMIZABLE AND EXPANDABLE

The VVX 410 phone provides personalized information at a glance, through built-in web applications and custom backgrounds. The VVX 410 phone also comes ready for future expansion modules as your users' need and business grows.

## MARKET-LEADING OPEN STANDARDS INTEROPERABILITY

Designed for enhanced interoperability, the VVX 410 leverages and complements the other existing IT investments in your business. With the broadest call server interoperability in the industry, the Polycom VVX 410 mid-range business media phone can become the flexible and future-proof foundation for any organization's unified communications strategy.

# POLYCOM VVX 410 SPECIFICATIONS

## User Interface Features

- Backlit 3.5" color LCD (320 x 240) resolution
- Voicemail support<sup>2</sup>
- WebKit-based Browser
- Adjustable base height
- Unicode UTF-8 character support. Multilingual user interface including Chinese, Danish, Dutch, English (Canada/US/UK), French, German, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Slovenian, Spanish, and Swedish

## Audio Features

- Polycom HD Voice technology delivers life-like voice quality for each audio path—handset, the hands-free speakerphone, and the optional headset<sup>1</sup>
- Polycom® Acoustic Clarity™ technology providing full-duplex conversations, acoustic echo cancellation and background noise suppression
  - Type 1 compliant (IEEE 1329 full duplex)
- Frequency response – 150 Hz – 7 kHz for handset, optional headset and handsfree speakerphone modes
- Codecs: G.711 (A-law and  $\mu$ -law), G.729AB, G.722, G.722.1, G.722.1C, iLBC
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment

## Headset and Handset Compatibility

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially-available TTY adapter equipment

## Call Handling Features<sup>2</sup>

- 12 lines (programmable line keys)
- Shared call/bridged line appearance
- Busy Lamp Field (BLF)
- Flexible line appearance (one or more line keys can be assigned for each line extension)
- Distinctive incoming call treatment/call waiting
- Call timer and call waiting
- Call transfer, hold, divert (forward), pickup
- Called, calling, connected party information
- Local three-way audio conferencing
- One-touch speed dial, redial
- Remote missed call notification
- Do not disturb function

- Electronic hook switch capable
- Local configurable digit map/dial plan

## Network and Provisioning

- SIP Protocol Support
- SDP
- IETF SIP (RFC 3261 and companion RFCs)
- Two-port Gigabit Ethernet switch
  - 10/100Base-TX across LAN and PC Ports
  - 1000Base-TX available on VVX410
  - Conforms to IEEE802.3-2005 (Clause 40) for Physical Media Attachment
  - Conforms to IEEE802.3-2002 (Clause 28) for Link Partner Auto-Negotiation
- Manual or dynamic host configuration protocol (DHCP) network setup
- Time and date synchronization using SNTP
- FTP/TFTP/HTTP/HTTPS server-based central provisioning for mass deployments
- Provisioning and call server redundancy supported<sup>2</sup>
- QoS Support – IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP
- VLAN-CDP, DHCP VLAN discovery, LLDP-MED for VLAN discovery
- Network Address Translation (NAT) - support for static configuration and “Keep-Alive” SIP signaling
- RTP and RTP support
- Event logging
- Syslog
- Hardware diagnostics
- Status and statistics reporting
- IPv4
- TCP
- UDP
- DNS-SRV

## Security

- Digest authentication
- Password login
- Support for signed software executables

## Power

- Built-in auto sensing IEEE 802.3 af Power over Ethernet (Class 2)
- Energy-saving after hours mode
- External Universal AC Adapter (optional), 48VDC; 12W

## Approvals

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55022 Class B
- CISPR22 Class B
- VCCI Class B
- EN55024
- EN61000-3-2; EN61000-3-3
- NZ Telepermit
- Korea KC<sup>3</sup>
- UAE TRA
- Russia GOST-R<sup>3</sup>
- Brazil ANATEL<sup>3</sup>
- Australia A & C Tick
- ROHS compliant

## Safety

- UL 60950-1
- CE Mark
- CAN/CSA C22.2 No 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1
- ICASA (add)
- CITC (add)

## Operating Conditions

- Temperature: 0 to 40°C (+32 to 104°F)
- Relative Humidity: 5% to 95%, noncondensing

## Storage Temperature

- -40 to +70°C (-40 to +160°F)

## Polycom VVX 410 Comes With:

- VVX 410 console
- Handset with handset cord
- Network (LAN) Cable - CAT-5E
- Quick Start Guide
  - A ferrite clamp is included in the box
  - Open Source OFFER is included in the box

## Size

- 7.5 x 6 x 7 in (19 x 15 x 18 cm) (W x H x D)

## Part Numbers

- 2200-46157-025 – VVX 410 WW PoE
- 2200-46162-025 – VVX 410 WW PoE

## Weight

- 2.0 lbs (0.9 kg)

## Unit Box Dimensions

- 12 x 8.25 x 4.25 in
- 3.1 lbs (1.4 kg)

## Master Carton Quantity

- Ten (10)

## Country of Origin

- China

## Warranty

- One (1) year

1. To enjoy all the benefits of Polycom HD Voice when using the phone in the headset mode, you must use a wideband headset.
2. Most software-enabled features and capabilities must be supported by the server. Please contact your IP PBX/Softswitch vendor or service provider for a list of supported features.
3. Planned future compliance